

Deborah.Easterling

238701

From: Deborah.Easterling
Sent: Monday, August 27, 2012 3:14 PM
To: 'phil graham'
Subject: RE: Tega Cay Water Service

Dear Lois and Phil Graham,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

From: phil graham [<mailto:hoseddealer@hotmail.com>]
Sent: Sunday, August 26, 2012 6:35 PM
To: PSC_Contact
Subject: Tega Cay Water Service

----- Forwarded Message -----

From: John Dervay <jdervay@comporium.net>
To: jdervay@comporium.net
Sent: Thursday, August 23, 2012 3:09 PM
Subject: FW: Tega Cay Water Service

PROTEST TCWS PROPOSED RATE INCREASE

According to the letter you received from TCWS, they are requesting a proposed rate increase which, based on an average consumption of 4,904 gallons (residential tap) per month, would increase your monthly bill as follows:

Water Residential increase proposed	+18.54%
Wastewater Residential increase proposed	+66.90%
They claim the combined average increase is:	+43.98%

Since they were previously granted an increase to improve infrastructure in 2010 in the amount of 18%, this should have provided adequate funding to recoup their cost for repairs, etc.

Plus, the company has had other rate increases in the past and that would have provided necessary revenues to repair and maintain the system. The company has neglected the system and the current proposed rate increases are exorbitant and will be a great burden on those on fixed incomes. The City of Tega Cay demographics reflect a high percentage of retirees that are on fixed incomes and the proposed increase in an already downturned economy will be extremely burdensome, especially for those with very limited incomes. Also, the PSC must recognize that York County is the hardest hit County in SC due to the economic downturn.

The company could have circumvented the need for the extreme and excessive proposed rate hike had regular and routine maintenance been performed and long range capital improvements had been programmed properly. The bottom line is the proposed rate hike is not reasonable and will create a huge burden for the residents of Tega Cay. We hope that the Commissioners will reject the proposed increase and understand the residents cannot afford such an increase.

WHAT CAN YOU DO....

- 1. Complete the attached, partially filled out, complaint form and email it to the PSC or snail mail it if you like
- 2. Attend the TCWS public meeting on 13 Sept. at 6:30 pm at the Glennon Center. Filling up the upstairs meeting room will get their attention!
- 3. Make sure your friends fill out the protest form and send it in and attend the meeting

PROTEST NOW

Tega Cay Wa
Comparison of Current
For Submission to the Pub
August 2

Based on average consumption of 4,804 gallons per month
5/8" Water Residential
5/8" Wastewater Residential
5/8" Residential Water and Wastewater

NO RATE I

NOTE..this does not directly apply to the City's TCUD customers. But, this will have a negative effect on your property values, increase the cost of running City government and services, increase the cost of running the schools in Tega Cay and well as increase the costs of running any business we may be able to attract to our

City. Pls. be aware that this is the same outfit that has polluted Lake Wylie for years due to their shoddy maintaince practices in order to maximize their profits on the TCWS system. And has mostly gotten away with it. Help us stop TCWS by not rewarding them for this carpetbaging business model!!



* Required Fields

Letter of Protest
in Docket 2012 - 177 - WS

Print

Email

Date: * August 27, 2012

Protestant Information:

Name * Lois and Phil Graham

Mailing Address * 11166 Watertrace Dr

City, State Zip * Tega Cay, SC 29708 Phone * 803 547 2932

E-mail hosedealer@hotmail.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a customer on the Tega Cay Water Service system that is requesting an outrageous rate hike.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

According to the letter they mailed to customers, the TCWS is requesting a proposed rate increase based on an average consumption of 4,904 gallons (residential tap) per month as follows:

Water Residential increase proposed	+18.54%
Wastewater Residential increase proposed	+66.90%
They claim the combined average increase is:	+43.98%

Since they were previously granted an increase to improve infrastructure in 2010 in the amount of 18%, this should have provided adequate funding to recoup their cost for repairs, etc. Plus, the company has had other rate increases in the past and that would have provided necessary revenues to repair and maintain the system. The company has neglected the system and the current proposed rate increases are exorbitant and will be a great burden on those on fixed incomes. The City of Tega Cay demographics reflect a high percentage of retirees that are on fixed incomes and the proposed increase in an already down-turned economy will be extremely burdensome, especially for those with very limited incomes.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *

I would like to attend, but (do/do not) desire to offer sworn testimony.